



## **Coronavirus Actions Implemented**

3.26.20

As the global coronavirus (COVID-2019) situation continues to unfold, knowledge and prevention are your two greatest allies in protection against the virus. The World Health Organization and the Centers for Disease Control and Prevention continue to provide reliable and fact-based information about this situation. At Atlantic Capital, our Incident Response Team continues to monitor developments and to plan for contingent situations. Our Executives and Senior Leaders are in continual communication as developments occur. We are monitoring and complying with all issued orders from all government jurisdictions.

**Enterprise Pandemic Plan:** Following is information on the Enterprise Pandemic Plan that guides our response to global health incidents such as the novel COVID-2019:

- **Plan Objectives** are to provide for our associates' health and safety, mitigate any service disruption, plan for supply shortages, anticipate associate absenteeism, protect and remediate assets, and ensure operating services.
- **Plan Actions** are guided by impact to our organization and indicators from World Health Organization; Centers for Disease Control and Prevention; U.S. Department of Health and Human Services; other national, regional, and local government organizations; and the Federal Financial Institutions Examination Council Information Technology Handbook Appendix on Pandemic Planning.

## **Coronavirus Prevention Steps Taken:**

- Alternative work strategies across all business units have been activated and social distancing procedures have been implemented.
- All non-essential business travel has been stopped.

## **Banking Center Hours:**

- To protect the health of our customers and employees, we encourage all customers to utilize our mobile and online banking platforms for deposits and all other banking activities versus visiting our Banking Center. Our Maple Drive Banking Center is currently operating on reduced hours weekdays from 9 am – 1 pm until further notice. If you need assistance, please contact Customer Care at 855.693.7422.